

GOVERNMENT OF JAMMU & KASHMIR
DIRECTORATE OF FOOD, CIVIL SUPPLIES & CONSUMER AFFAIRS
KASHMIR

Subj: Appointment of Grievance Redressal Officer for persons with Disabilities as per Jammu and Kashmir Rights of Persons with Disabilities Rules, 2011 - Reg.
Ref: Administrative Department's letter No. FC&CA/Adm/MS/2023 dated 05.05.2023

Order No. 50 - DFCS&CAK of 2023
Date: 22-06-2023

In terms of Rule 14 of Jammu and Kashmir Rights for Persons with Disabilities Rules, 2011 and in pursuance to communication of Commissioner for Persons with Disabilities, J&K bearing No. CPWD/203-C/2023 dated 25-04-2023 for appointment of Grievance Redressal Officer as per the provisions of RPWD Act 2016, sanction is accorded whereby Assistant Director Planning at Directorate Level and District Assistant Directors in their respective Districts are appointed as Grievance Redressal Officers for the persons with the Disabilities, who shall ensure that the legal rights of the Disabled Persons are protected, besides, their Grievances are attended/redressed appropriately within the shortest possible time. The Grievance Redressal Officer shall maintain a register of complaints of persons with disabilities with the following particulars: -

- Date of Complaint;
- Name of the Complainant;
- Name of the person who is enquiring the Complaint;
- Place of incident;
- The name of establishment-or person against whom the complaint is made;
- Gist of the Complaint;
- Documentary evidences, if any;
- Date of disposal by the Grievance Redressal Officer;
- Details of disposal of the appeal by the District Level Committee; and
- Any other information.

[Signature]
Joint Director (Administration)
Food Civil Supplies & CA, Deptt.
Kashmir

Dated: 22-06-2023

No. DFCS&CAK/Adm/GC/669

Copy to the:-

1. Commissioner for Persons with Disabilities (J&K) - C/o Vigilance Building Old Secretariat, Srinagar (J&K) Pin Code: 190001 for favour of information. This has reference to his Office letter No. CPWD/203-C/2023 dated 25-04-2023.
2. Commissioner/Secretary to the Government, Department of Food Civil Supplies & Consumer Affairs, Civil Secretariat- Jammu/Srinagar for favour of information.
3. Director - FCS&CA Deptt. Kashmir for favour of information.
4. Chief Accounts Officer - FCS&CA Deptt. Kashmir for information and necessary action.
5. Deputy Director (P&S)/Supplies - FCS&CA Deptt. Kashmir for information and necessary action.
6. Assistant Director Planning - FCS&CA Deptt. Kashmir for immediate compliance.
7. Assistant Director Stores/Mills/Enforcement - FCS&CA Deptt. Kashmir for information and necessary action.
8. Assistant Director Kupwara / Baramulla / Bandipora / Ganderbal / Srinagar-North / Srinagar-South / Budgam / Anantnag / Kulgam / Pulwama / Shopian - FCS&CA Deptt. Kashmir for immediate compliance.
9. In-charge Departmental Website - FCS&CA Deptt. Kashmir for immediate uploading of the said Order on the Departmental Website.